

DJI Care Enterprise

DJI Care Enterprise Matrice 30 series				
Product Name	DJI Care Enterprise Basic	DJI Care Enterprise Plus	DJI Care Enterprise Basic Renew	DJI Care Enterprise Plus Renew
Service Period	The 1st year			
Service Content	<ul style="list-style-type: none"> *Low-Cost Replacements *DJI Care Express *Water Damage Coverage *Free Two-Way Shipping *Free Basic Maintenance 	<ul style="list-style-type: none"> *Unlimited Free Repair and Replacement *Water Damage Coverage *Unlimited Sharing Coverage for Your Whole Fleet *Free Two-Way Shipping *Free Basic Maintenance 	Offers one year of extended warranty and one replacement service at a low cost. Note that the extended warranty is not available in the EU and UK.	Offers one additional year of free repair and replacement, provided that the coverage amount is sufficient for deduction.
Purchase Conditions	<p><u>DJI Care Enterprise (Basic/Plus)</u> can be purchased if the product meets <u>one</u> of the following criteria:</p> <ul style="list-style-type: none"> *Brand new un-activated product *Product activated within the last 72 hours (96 hours for Japan) *Product repaired in an official DJI Service Center (within 72 hours of receiving email invitation) 		<p><u>DJI Care Enterprise Basic Renew</u> can be purchased when the product meets <u>all</u> of the following criteria:</p> <ul style="list-style-type: none"> *DJI Care Enterprise Basic has not expired. *DJI Care Enterprise Basic has at least one product replacement left. 	
			<p><u>DJI Care Enterprise Plus Renew</u> can be purchased when the product meets <u>all</u> of the following criteria:</p> <ul style="list-style-type: none"> *DJI Care Enterprise Plus has not expired. *At least 30% of the DJI Care Enterprise Plus coverage amount is left for the product. 	

DJ Maintenance Program

Basic Service	Standard Service	Premium Service
Parts Inspection Updates & Calibration Deep Cleaning	Parts Inspection Updates & Calibration Deep Cleaning Easily Worn Parts Replacement	Parts Inspection Cleaning Easily Worn Part Core Component

*The availability of the above maintenance services varies for different regions.

Cultivating the habit of regularly maintaining drones can improve the drone performance, flight stability and ensure operational safety, which can avoid operation interruption and reduce unnecessary expenses. At the same time, we will provide users with official maintenance reports. Users can grasp the status of the any time to help them better manage their fleet.

Recommended Maintenance Cycle

We recommend that the first maintenance should be done when the aircraft is used for 6 months, or the flight duration reaches 150 hours. And every 6 months or 150 hours for the next maintenance.